

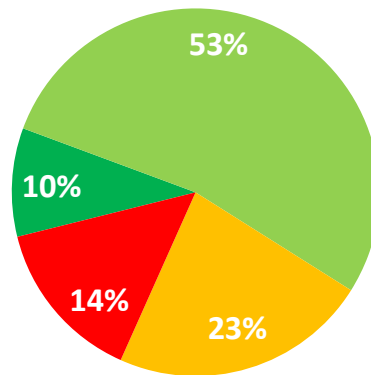
Neighbourhood voice quarterly results

January - March 19

32 forms

15 voices

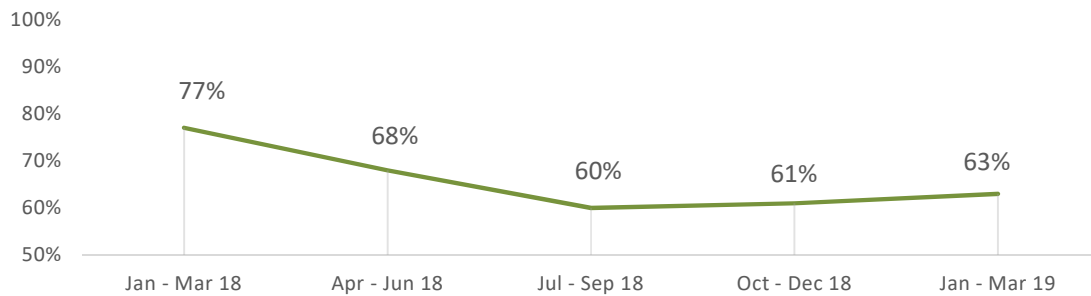
Overall results



Very good / good
63%

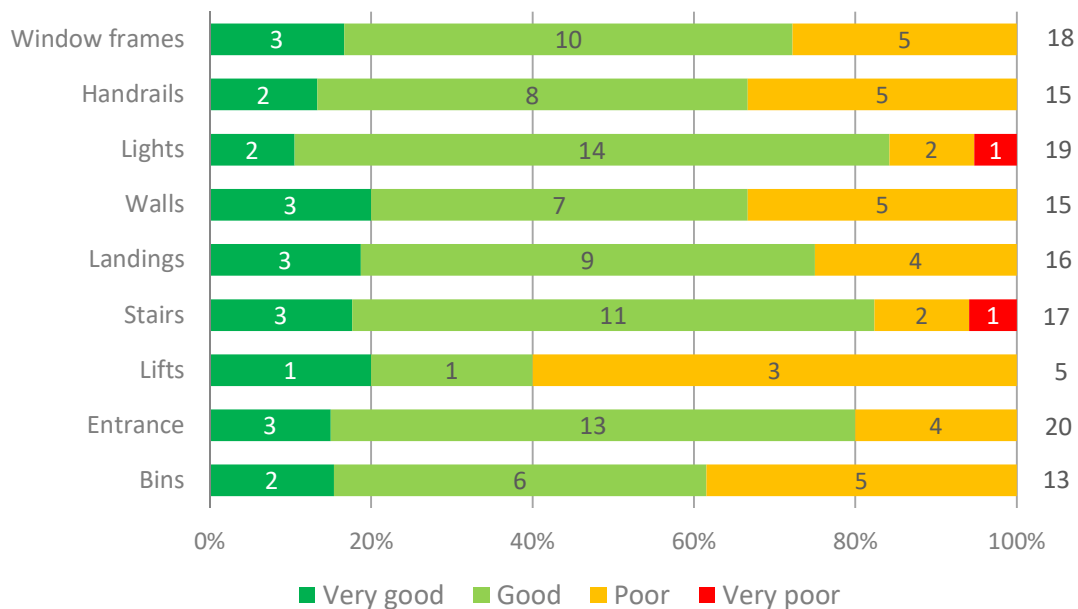
- 1 Very good
- 2 Good
- 3 Poor
- 4 Very poor

Overall performance, by quarter



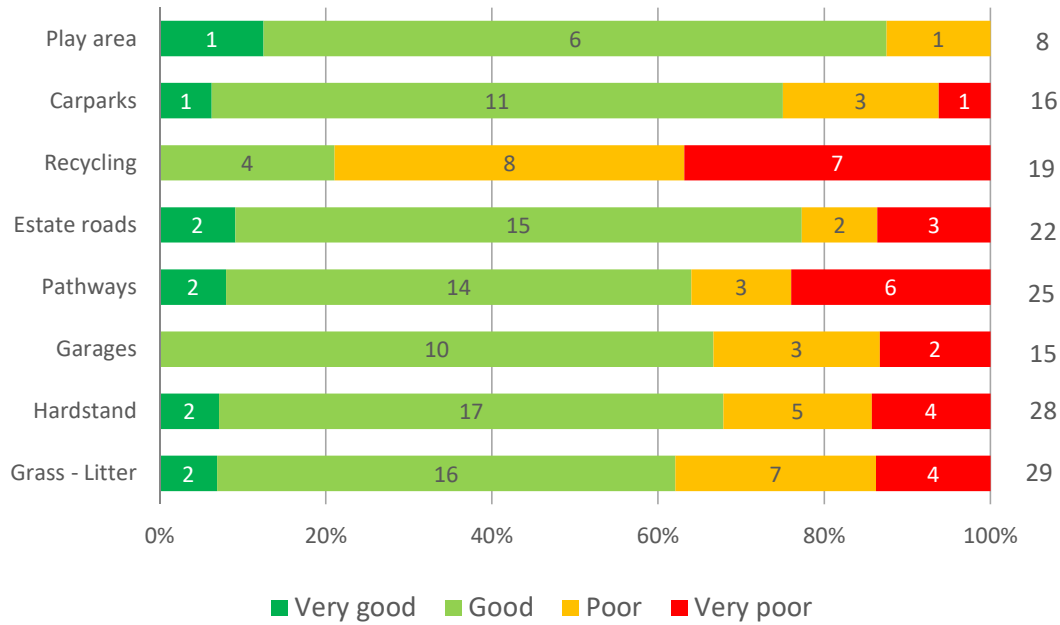
Caretaking results - all areas

Very good / good 73%



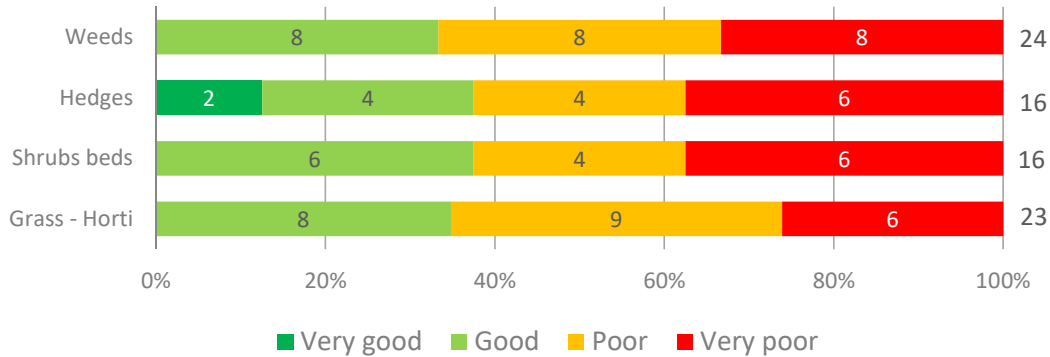
Estate cleansing results - all areas

Very good / good 64%



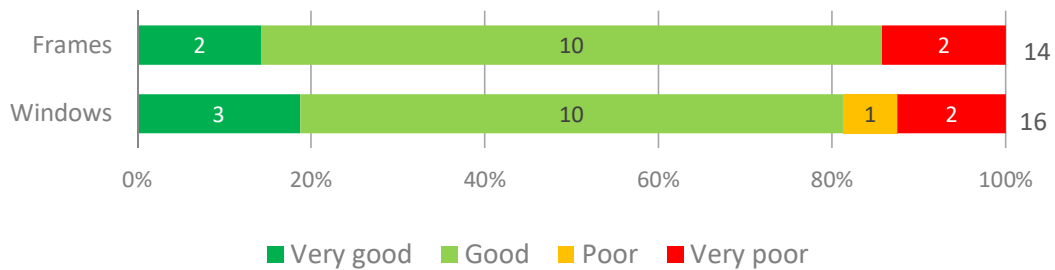
Horticultural services results - all areas

Very good / good 35%

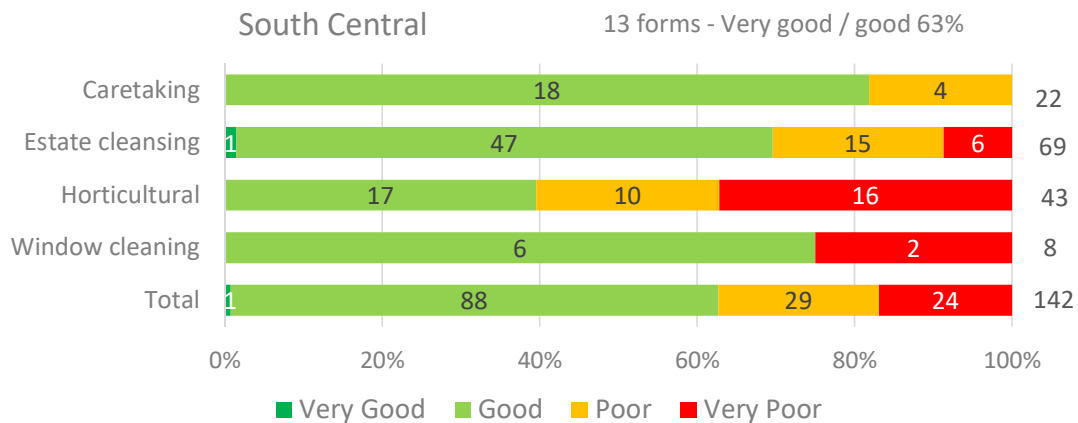
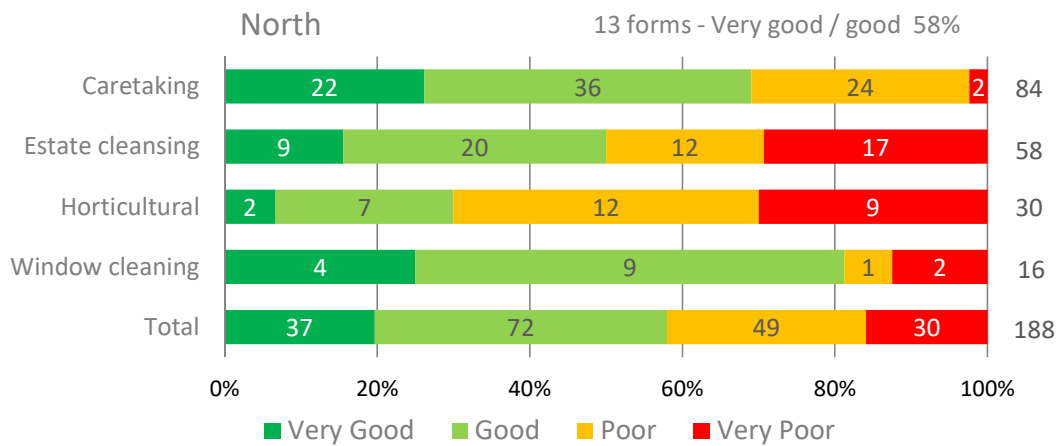
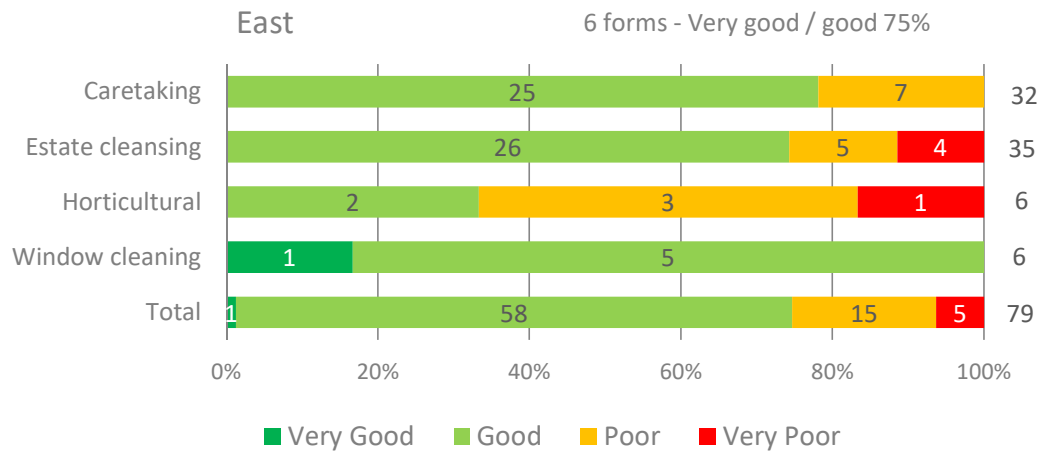


Window cleaning results - all areas

Very good / good 83%



Results by area



Service area trendlines

